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SERVICE HOTLINE

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Information Services

IDP SECURITY CERTIFICATE EXPIRY – EFFECTIVE 7 NOVEMBER 2025

In line with IT Security best practice, the JSE will be renewing the Information Delivery Portal (IDP) server security certificate. The existing server security certificate is expiring on 10 November 2025.

The new security certificate will be implemented on **Friday, 7 November 2025** at 22:30 SAST before the delivery of the All-Africa Indices and BDA dissemination files.

Post the implementation clients will be required to **accept** the new certificate when accessing the IDP service.

Clients are urged to test connectivity to the IDP service during Saturday, 8 November 2025.

We apologise for any inconvenience this may cause.

MARKETS / SERVICES:

- ☐ Equity Market
- ☐ Equity Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☐ Currency Derivatives Market
- ☐ Commodity Derivatives Market
- ☐ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☐ Real Time Clearing (RTC)
- ☐ Colocation
- ☐ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☐ Live Information Subscribers
- ☒ Information Delivery Portal

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za